

Your web-based account has been successfully created with us. You may now pull credit reports via the **INFO1 Website**, but there are a few things you need to know before you do.

All instruction manuals pertaining to our software/website can be found at:

www.ncocreditservices.com

**Simply click on “Downloads”, “Manuals”, “Website”,
and choose the Web guide for your LOS.**

The address:

<https://www.info1online.com>

The example:

The image shows a login form with a blue background and a dark blue vertical bar on the left containing the word "Logon" in white. The form contains the following elements:

- A header: "Please enter your authentication information below."
- A "Client ID:" label followed by a text input field containing "15" and an empty text input field.
- A "User ID:" label followed by an empty text input field.
- A "Password:" label followed by an empty text input field.
- At the bottom right, there are two buttons: a green checkmark icon labeled "OK" and a red 'X' icon labeled "Clear".

Annotations with arrows point to the following fields:

- "Always 15" points to the "15" in the Client ID field.
- "Your NCO assigned Client Code." points to the empty text input field next to the Client ID.
- "Your NCO assigned Web User ID." points to the empty text input field next to the User ID label.
- "Your NCO assigned Web Password." points to the empty text input field next to the Password label.

The Username and Password:

Please contact technical support to find out the usernames and passwords if you do not already know them. (800) 944-3624

The requirements:

You must be using Internet Explorer version 5.5 or above, with 128 bit Cipher strength. You can find out what version you are running by opening Internet Explorer and clicking on the help menu, then click on the about Internet Explorer option. Please refer to the following sections on how to upgrade your browser if you are using an older version.

If you have Internet Explorer 5.5 or greater but your Cipher Strength is less than 128:

Click on the Update Information link found right next to the level of encryption and follow Microsoft's easy instructions on getting 128 bit security.

If you do not have the most recent Microsoft Internet Explorer:

This is a simple upgrade through windows update that may take some time to complete. Open your web browser and direct it to <http://windowsupdate.microsoft.com>, then click on Product Updates and locate the update that has the IE 5.5. Follow Microsoft's easy instructions on downloading and installing IE 5.5.

Additional Requirements:

In order to view and print the reports you will need Adobe Acrobat Reader. This is an industry standard application that you probably will have already installed on your PC. If not you can download a version free of charge from:

<http://www.adobe.com/products/acrobat/readstep2.html>

If you have any questions or comments about the website please do not hesitate to call us here at technical support. Thanks again for choosing NCO Credit Services.

Technical Support

(800) 944-3624

credit.tech@ncogroup.com